

April 14, 2005

To Whom It May Concern:

Mr. Roy Buncome of Buncome Technology has provided me with services for my home computer in the past few months. He has always been very professional and prompt. Although I had doubts of any hope for my very old and outdated computer, he assured me that he would not rest until the problem and any possible solutions were discovered. Not only was he able to repair the problem, but he also made very helpful suggestions for avoidance of future situations. After my initial consultation, I had no reservations whatsoever about the companies capabilities. I did require Mr. Buncome's expertise for a different computer problem. Again I was quite pleased with his work. Even after we encountered what I considered a major catastrophe, Mr. Buncome was patient and diligent, and quickly solved the problem.

I highly recommend Buncome Technology for any home or office computer services, and definitely intend to utilize this company in the future.

Sincerely,

A handwritten signature in cursive script, appearing to read "J.A. Burton".

Jossie A. Burton, D.O.