



Richard G. Skinner, III
David B. Case
Principals

April 18, 2005

To Whom it may Concern,

I hired Roy Buncome about four years ago for his skills as an architectural draftsman and for his computer acumen. After working with Roy for about two years it became apparent that his knowledge of computers was far superior to my expectations. In fact, I encouraged him to start his own business assisting firms like mine with their computer management.

There are many small firms with under ten people that simply don't have the overhead capacity to hire a full time computer systems manager. Roy is the perfect fit for that size firm because he is able to respond quickly to emergencies, but more importantly he can assist in avoiding major problems by keeping the systems current on an ongoing basis.

I have worked with numerous technology consultants, but have found they are limited to fixing only the operating system and sometimes the hardware. Roy has a deep knowledge of architectural and similar software which in addition to the operating system is often the source of problems due to incompatibilities. He has also advised me many times to avoid updates because of the potential for creating problems when things are running smoothly.

I have found Roy to be honest, reliable, responsive and smart. He has always gone the extra mile when we needed it and is cost conscious. I would recommend Roy and his team to any small firm without hesitation. Roy is in his second year on retainer to assist my office on a regular basis. He continues to advise me in updating our equipment, software, virus protection, and operating system. Our down time is rare, and is always quickly cured. This has allowed us to do our own work and not be sidetracked by technical malfunctions.

A handwritten signature in blue ink, appearing to read "Richard G. Skinner III". The signature is fluid and cursive, with a long horizontal stroke at the end.

Richard G. Skinner III, AIA
Richard Skinner & Associates, P.L.
ARCHITECTS